

Original Recommendation from Review and Executive's Response

PERFORM Code	Recommendation	Desired Outcome	Target Date	Lead Officer	Resources	Service Response	Executive Response
CS&TSc17/18 1.1	That Scrutiny Members continue to monitor performance against Corporate Plan target C10: To carry out 300 disability adaptations to council houses each year.	Monitoring of this recommendation by Committee takes place via the Quarterly Performance Reports to ensure ongoing oversight of delivery.	March 2019 (Subsequent monitoring will be dependent on the detail of the revised Corporate Plan, currently in production)	Head of Housing & Community Safety	Officer and Member time	<p>Monitoring of this activity is already in place via the Corporate Plan Performance Reports which are submitted to Scrutiny and the Executive on a quarterly basis.</p> <p>The service remains under continual review to ensure value for money and efficient delivery. Subsequent to the Review, revised procurement processes are being implemented to further ensure prompt turnaround of adaptations.</p>	Executive agree to the continued monitoring of the Corporate Plan Target C10 via existing methods.

RESPONSE TO SCRUTINY COMMITTEE ON IMPLEMENTATION FOLLOWING SCRUTINY REVIEW					
Title of Review:	Review of Disability Adaptations to Council Properties				
Timescale of Review:	October 2017 – December 2017		Timescale of Review:	October 2017 – December 2017	
Date agreed by Scrutiny:	February 2018		Date agreed by Scrutiny:	February 2018	
Total No. of Recommendations and Sub Recommendations	No. completed	1	No. partially completed	0	No. not progressed 0
<u>Key Achievements:</u> <ul style="list-style-type: none"> • 179 adaptations achieved year-to-date (YTD) • 1047 achieved during first three years of Corporate Plan against a target of 900 for that time period. 					
<u>Reasons for non-implementation of Recommendations:</u> None.					

PERFORM Code	Recommendation	Lead Officer	Target Date	Completion Date	Status	Status	Resources	Progress/Action
CS&TSc17/18 1.1	That Scrutiny Members continue to monitor performance against Corporate Plan target C10: To carry out 300 disability adaptations to council houses each year.	Head of Housing & Community Safety	March 2019 (Subsequent monitoring will be dependent on the detail of the revised Corporate Plan, currently in production)		On track		Officer and Member time	<p>Monitoring of this activity is already in place via the Corporate Plan Performance Reports which are submitted to Scrutiny and the Executive on a quarterly basis.</p> <p>The service remains under continual review to ensure value for money and efficient delivery. Subsequent to the Review, revised procurement processes are being implemented to further ensure prompt turnaround of adaptations.</p> <p><u>Adaptation Panel Meetings</u></p> <p>These are held every five weeks and are attended by Diane Bonsor, Marilyn Greveson, Service Manager DCC and an Occupational Therapist (OT)</p> <p>All new referrals (Derbyshire Adaptation Partnership Requests - DAP's) are discussed and one of the following options are agreed:-</p> <ul style="list-style-type: none"> Accepted by ourselves and works are undertaken as part of the

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								<p>programme of Adaptation works</p> <ul style="list-style-type: none"> • A joint visit between our Planned Repairs Inspector and an OT to clarify works or to check feasibility • Referred back to the OT for further information • Refused – e.g.: - if we are aware that the person is requesting rehousing or if we are aware the works are not feasible. <p>These regular meetings are central to the Welfare Adaptation Service (for both ourselves and DCC) and ensure we can gauge demand and trends.</p> <p><u>Contracts</u></p> <p>The welfare contract went live on the 3rd September 2018 and is a 2+1+1 term (i.e. an initial period of two years, with an option to extend for two further periods each of one year). The framework has 2 contractors K Swinstead, and Matthews & Tannert.</p>

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								<p>Initial feedback is that the arrangement is working well and as far as I am there have been no reported issues.</p> <p>As part of contract management Mark Dungworth has regular quarterly meetings with the contractors together with daily communication as and when required</p>